

# F24

## Protect your people and strengthen your resilience

with support from F24 solutions  
for Crisis Management  
and Emergency Notification



# Protect your people and strengthen your resilience for critical situations.

A crisis can harm everything your organisation has built up – your people, reputation, financial and immaterial values and further assets.

This is exactly why and where our Software-as-a-Service solutions for crisis management and emergency notification can support you.



## Be prepared for all kinds of situations

From internal crisis situations like an IT outage caused by a cyber-attack, a fire or supply chain disruption up to external triggers as terrorist attacks, a flood or a pandemic – no matter what it is that threatens the values of your organisation, we enable you to deal with it effectively to reduce damaging impacts.

## Applicable for all industries

Different industries do have different requirements, especially in times of a crisis. There are regulations like Basel III, Good Manufacturing Practices or Seveso you may require complying with or standards like ICS or from IATA you might want or need to work with. With our solutions we support you to do so, whilst remaining fully compliant with GDPR standards.



# No matter which industry or scenario – we enable you to be better prepared.

Our SaaS solutions enable you to manage a variety of crisis situations comprehensively in one digital space. From very early phases like proactive Risk Management and Emergency Planning, through the core of a crisis with efficient and smart alerting, public warning and crisis handling up to normalisation and evaluation.



- 100% GDPR compliant
- At least 99.5% guaranteed availability
- Multiple ISO Certifications

## Guaranteed: You can count on us and our services

Certified with The BSI certification confirmed that F24 operates an integrated management system for critical business processes in accordance with ISO/IEC 27001:2013 and ISO 22301:2012 international standards.

In addition to the annual checks carried out by an independent, accredited institution, we have also achieved successful ISO/IEC 27001:2013 and ISO 22301:2012 recertification in 2013, 2016 and 2019. Several of our entities are also certified against ISO 9001.

# Increase your organisational resilience with our solutions through the whole value chain.



End-to-end Crisis Management

We offer several solutions for Crisis Management and Emergency Notification.

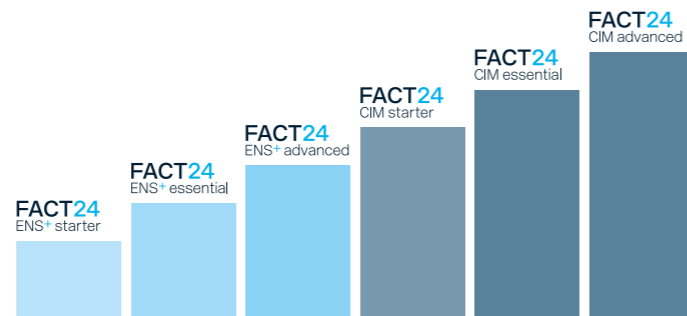
More than 3,000 customers from all industries worldwide trust the services of F24.

Our main Software-as-a-Service solutions:

## FACT24

an F24 product

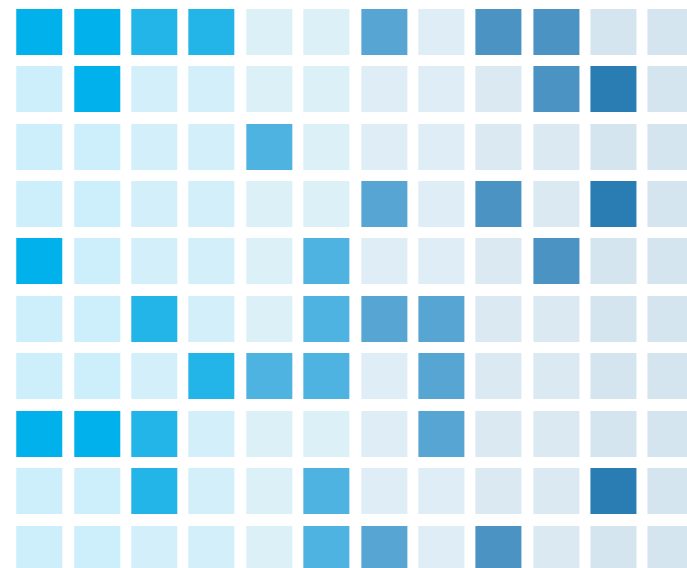
- Integrated solutions for crisis management and emergency notification
- Six pre-defined editions for the most common requirements
- Fast setup usually within 48 hours



## CIM

an F24 Product

- Comprehensive and flexible management system for quality, safety and emergency preparedness
- 120+ individually combinable modules
- Well-suited for mature crisis management organisations or specific requirements



“Availability is a particularly important factor for us, and it is always there.”



“By using the established action cards during a crisis, we ensure that the tasks are taken care of. This helps us stay focused on handling the incident, and not the tool.”



“With FACT24, we can alert our crisis and emergency organisations efficiently and independently from our own infrastructure. We rely on this product because it undergoes constant further development and is therefore future-proof.”



“What we really wanted with the product, was not just a notification system, but somewhere where we could have ALL information in ONE place.”



“Our planet and systems don’t tolerate any interruption. But if it does happen, everything has to be done very quickly. That’s why we need an alerting system that functions reliably and is easy to operate even in hectic situations.”



Do you want to read more about our solutions and unique customer testimonials? Scan this QR Code:

# From the heart of Europe to the world: We enable you to save lives and values.

We are Europe's leading Software-as-a-Service (SaaS) provider for incident and crisis management, emergency notification, as well as for business messaging. Our highly innovative F24 solutions for alerting and crisis management help companies and organisations around the world with efficiently and successfully managing incidents, emergencies and crises.

We also offers solutions for high-volume communication of critical or confidential content in the corporate environment. More than 3,000 customers worldwide rely on F24's solutions to manage their communication needs, as part of their day-to-day communication of critical or confidential content, or in the event of a crisis.



> 20 years of experience



42% of STOXX Europe 50 companies supplied



3000+ customers

“What I like about F24 is your approachability,  
the way that you take **care of your customers.**”

Bert Burkels, Addiko Bank AG

## Want to learn more?

Schedule a first meeting without any obligation via [f24.com/en/contact/](https://f24.com/en/contact/) or simply give us a call at



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