F24

Protect your people and strengthen your resilience

with support from F24 solutions
for Crisis Management
and Emergency Notification

Protect your people and strengthen your resilience for critical situations.

A crisis can harm everything your organisation has built up – your people, reputation, financial and immaterial values and further assets.

This is exactly why and where our Software-as-a-Service solutions for crisis management and emergency notification can support you.

Be prepared for all kinds of situations

From internal crisis situations like an IT outage caused by a cyber-attack, a fire or supply chain disruption up to external triggers as terrorist attacks, a flood or a pandemic – no matter what it is that threatens the values of your organisation, we enable you to deal with it effectively to reduce damaging impacts.
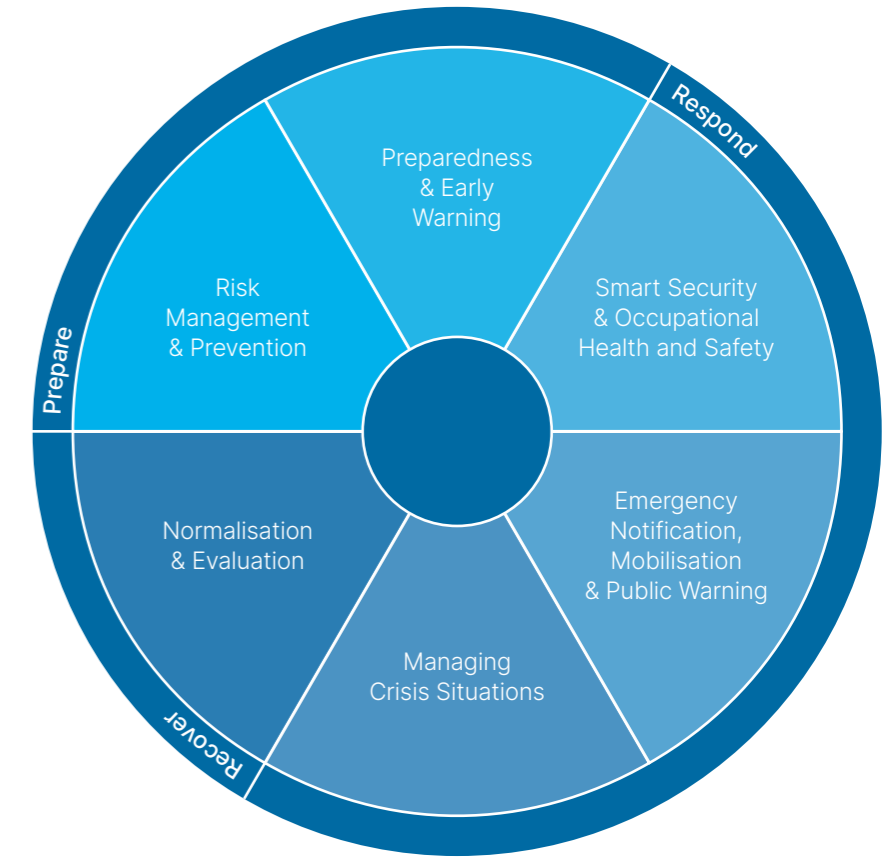
Applicable for all industries

Different industries do have different requirements, especially in times of a crisis. There are regulations like Basel III, Good Manufacturing Practices or Seveso you may require complying with or standards like ICS or from IATA you might want or need to work with. With our solutions we support you to do so, whilst remaining fully compliant with GDPR standards.

Aviation

Energy

Finance & Insurance

Health & Pharmaceuticals

Industry & Trade

IT & Telecommunication

Logistic & Transport

Public Organisations

Tourism

No matter which industry or scenario – we enable you to be better prepared.

Our SaaS solutions enable you to manage a variety of crisis situations comprehensively in one digital space. From very early phases like proactive Risk Management and Emergency Planning, through the core of a crisis with efficient and smart alerting, public warning and crisis handling up to normalisation and evaluation.

100% GDPR compliant

At least 99.5% guaranteed availability

Multiple ISO Certifications

Guaranteed: You can count on us and our services

Certified with The BSI certification confirmed that F24 operates an integrated management system for critical business processes in accordance with ISO/IEC 27001:2013 and ISO 22301:2012 international standards.

In addition to the annual checks carried out by an independent, accredited institution, we have also achieved successful ISO/IEC 27001:2013 and ISO 22301:2012 recertification in 2013, 2016 and 2019. Several of our entities are also certified against ISO 9001.

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Increase your organisational resilience with our solutions through the whole value chain.

PREPARE		RESPOND			RECOVER
Risk Management & Prevention	Preparedness & Early Warning	Smart Security & Occupational Health and Safety	Emergency Notification, Mobilisation & Public Warning	Managing Crisis Situations	Normalisation & Evaluation
• Analyse Risks and Processes systematically and manage preventive measure implementation • Digitise all relevant business processes e.g. for quality, health and safety and non-conformity	• Easily manage your plans & documents digitally • Enable regular Exercising & Training • Implement early warning procedures for smaller incidents	• Automate Incident responses and implement technical alerting processes • Ensure health and safety of employees, e.g. lone workers • Integrate all relevant business and existing IT equipment for a comprehensive and smart security setup	• Alert your crisis team efficiently and enable smooth collaboration • Notify and (mass) alert everyone reliably, from employees to residents and the public • Mobilise and alert experts, personnel and emergency forces in a targeted and efficient manner	• Manage tasks and resources digitally in real time in your completely virtual crisis room • Ensure structured information flows and secured communication – also beyond your own organisation • Manage handling of external communications to media and persons of concern systematically	• Document automatically and audit compliantly • Ensure your learnings are implemented into plans and prevention measures • Deliver easy and systematic reporting to all relevant stakeholders

End-to-end Crisis Management

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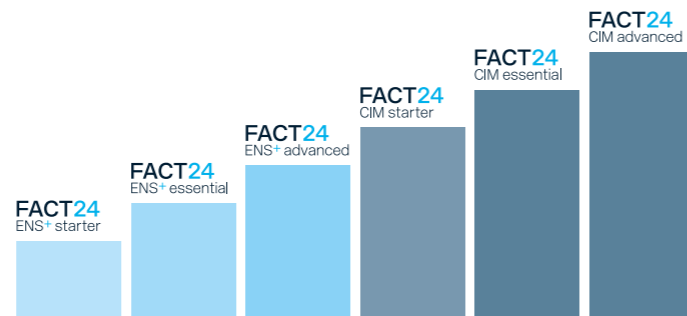# We offer several solutions for Crisis Management and Emergency Notification.

More than 5,500 customers from all industries worldwide trust the services of F24.

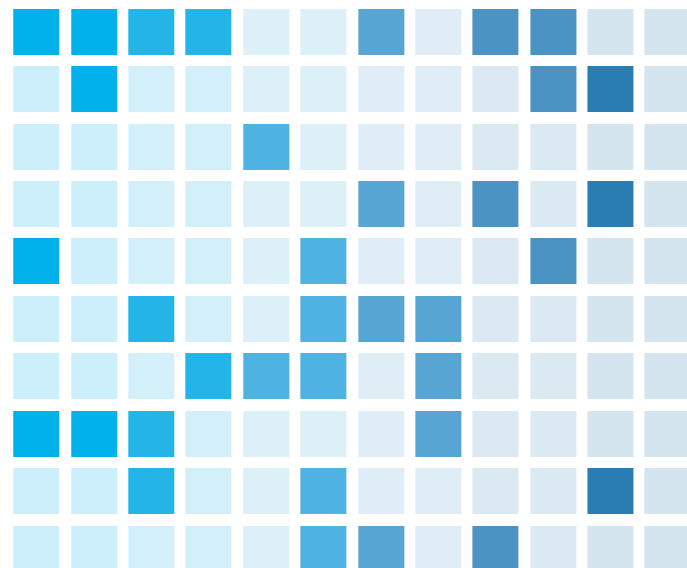## Our main Software-as-a-Service solutions:

FACT24
an F24 product

- Integrated solutions for crisis management and emergency notification
- Six pre-defined editions for the most common requirements
- Fast setup usually within 48 hours

FACT24 ENS⁺ starter
FACT24 ENS⁺ essential
FACT24 ENS⁺ advanced
FACT24 CIM starter
FACT24 CIM essential
FACT24 CIM advanced

CIM
an F24 Product

- Comprehensive and flexible management system for quality, safety and emergency preparedness
- 120+ individually combinable modules
- Well-suited for mature crisis management organisations or specific requirements

"Availability is a particularly important factor for us, and it is always there."

Audi AG

"By using the established action cards during a crisis, we ensure that the tasks are taken care of. This helps us stay focused on handling the incident, and not the tool."

VY

"In critical situations, we can thus reliably alert individual groups, but also all 3,500 employees of Asklepios Nord at the push of a button."

ASKLEPIOS
KLINIK NORD – HEIDBERG

"The F24 solution CIM is comprehensive and easy to use. It allows us to create a multitude of alerts that our staff can activate with the push of a button."

easyJet

"Our planet and systems don't tolerate any interruption. But if it does happen, everything has to be done very quickly. That's why we need an alerting system that functions reliably and is easy to operate even in hectic situations."

SCHOTT
glass made of ideas

Do you want to read more about our solutions and unique customer testimonials? Scan this QR Code:

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F24 – That great feeling when you know your company is equipped to deal with any critical situation.

F24

From the heart of Europe to the world: We enable you to save lives and values.

F24 is Europe's leading Software-as-a-Service (SaaS) provider for resilience. More than 5 500 customers worldwide rely on F24's digital solutions, which support companies and organisations through all areas of resilience. Solutions cover business messaging and service notification, emergency and mass notification, incident and crisis management, as well as governance, risk and compliance.

> 20 years of experience

42% of STOXX Europe 50 companies supplied

5 500+ customers

Want to learn more?
Schedule a first meeting without any obligation via f24.com/en/contact/

"What I like about F24 is your approachability, the way that you take care of your customers."

Bert Burkels, Addiko Bank AG

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