

The Journey from Our Production Line to Installation

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Each mill is packaged with care and delivered via specialist warehousing and shipping routes to ensure your Japanese-designed product is ready to set up when it arrives. From here, our network of experts can install your product and quickly get you up and running.

*"At **DGSHAPE**, we prioritise seamless delivery and setup for our cutting-edge dental mills. With meticulous packaging, specialised shipping, and expert installation assistance, we ensure a hassle-free transition from our manufacturing centre to your dental lab, allowing you to leverage innovative Japanese engineering without delay."*

Peter Kettle
Head of Product Management, DGSHAPE EMEA

Class-leading Maintenance and Support: 98% First-time Fix

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With industry-leading post-sales support, regular software updates and informative video tutorials from **DGSHAPE Care**, you can be confident that your machine will always be up to the task. Prompt and informed engineer visits with parts delivered in advance mean you'll never be down for long.

*"**DGSHAPE** sets the bar for post-sales excellence in the industry. Our commitment extends far beyond the initial purchase through continuous software enhancements, expert guidance, rapid on-site engineer deployment, and our comprehensive **DGSHAPE Care** program."*

Joseph Dickinson
Head of Sales UK, Ireland & Nordics, DGSHAPE EMEA



More Than Just a Dental Mill

5 Reasons to Choose

DGSHAPE
A Roland DG Group Company



dgshape.com/eu

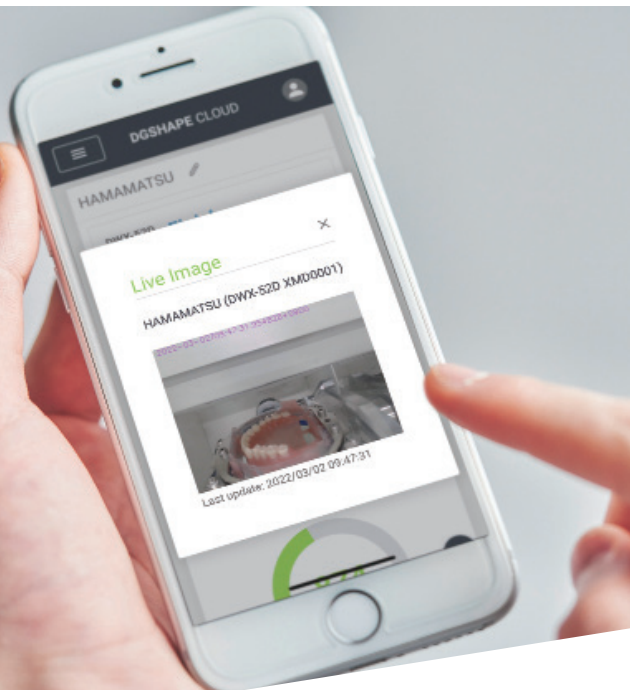
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Digital Yatai: Hand-assembled Products with Digital Guided Precision

DGSHAPE mills are assembled with a combination of skilled craftsmanship and advanced digital technology called Digital Yatai. Each mill is meticulously assembled by hand, either by an individual or a small team of 2 or 3 with the aid of digital guides to ensure precision and accuracy throughout the manufacturing process.

*"Thanks to its award-winning Digital Yatai manufacturing process, the build quality of all **DGSHAPE** machines has become legendary. Our products are robust and rigid for enhanced overall performance, and benefit from every innovation we have come to expect from the **DGSHAPE** family."*

Peter Kettle
Head of Product Management, DGSHAPE EMEA



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Predictive Mill Maintenance

DGSHAPE mills come with a performance monitoring feature which means we often know if you have a problem before you do, so they can usually be fixed before they become an issue. Get 24/7 remote insight into your device with **DGSHAPE CLOUD** to monitor performance and efficiency.

*"At **DGSHAPE**, we prioritise uninterrupted productivity for our valued customers. Predictive maintenance and **DGSHAPE CLOUD** monitoring means that you can pre-emptively address potential issues, minimising downtime and ensuring your devices operate at peak efficiency around the clock."*

Zoltan Pekar
Sales Director, DGSHAPE EMEA



We Support You Every Step of The Way

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You're not just a number with **DGSHAPE**. We provide multi-channel support to make your journey with us smooth and successful. From social media support from local experts to a Japan-based support team, as well as the ability to communicate directly via V Panel – we're always here.

*"**DGSHAPE** goes above and beyond to provide unparalleled customer service. Our global support network offers multiple contact points, from regional specialists to our Japanese headquarters, all committed to rapidly resolving any issues and ensuring our dental clients maximise their productivity."*

Gert Cuypers
Head of Service Operations, DGSHAPE EMEA

