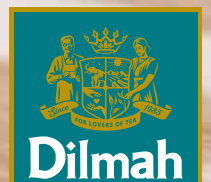


Luxury is Served...

Tea Inspired Hospitality
from the Dilmah Family





OF A LIFE DEVOTED TO TEA

MERRILL J. FERNANDO
TEAMAKER, DISRUPTOR, SERVANT
1930 - 2023

Tea with Integrity, made with Kindness to people and nature without ever compromising Quality.

He named his tea after his sons and travelled the world inviting people, to "Do try it!".

He gave hope to producers around the world and as God blessed him with success, he fulfilled his promise of kindness.

At the time of his passing, his Dilmah Tea had generated over Rs. 7 billion of humanitarian aid for education, livelihoods, people with disability, less fortunate women, children and youth.



A handcrafted journey *from our tea gardens to your cup*

Dilmah is much more than a brand of tea. It is an uncompromising promise of quality.

Merrill J. Fernando, an artisan teamaker who is driven by his passion for tea and a desire to share the luxury and natural goodness in Ceylon tea, is the same teamaker behind the world's best tea. Decades of an extraordinary love for tea gave Dilmah the unquenchable spirit it has today.



Taste

Deliciously authentic, honouring the influence of Nature in our Single Origin Teas and handpicked ingredients. We are tea growers and our commitment is to great taste with tea that is garden fresh, single origin and of the finest quality.



Goodness

Tea that is grown, handpicked and handmade, and Infusions from ingredients that are authentic, all freshly packed at source, to ensure that natural antioxidant goodness is nurtured and protected for your enjoyment.



Purpose

Formed around our Founder's sincere wish to make business a matter of human service, earnings from Dilmah Tea are shared with less privileged people and the environment.



OUR FOUNDER PLEDGED TO SERVE HUMANITY THROUGH HIS BUSINESS, SO A MINIMUM 15% OF OUR PRETAX PROFITS BENEFIT LESS FORTUNATE PEOPLE AND NATURE

TEA INSPIRED

Tea Mixology is about tea in drinks, tea gastronomy is about tea in food, and tea inspired is about anything... but it must have an element of tea in it. It is where tea infused masterpieces are brought to life. Our exploration of 'tea gastronomy' began in 1999 with roast chicken marinated in Ceylon Tea. Over the years, it became apparent that the sensorial and functional justification for the combination of tea and food was more than just a coincidence. There is a tea for every moment, for every mood, and for every occasion. There is a tea for every fruit, vegetable and meat, a tea for every culinary style and a tea whose unique personality matches every person's individual taste.

As part of a dish, as an element in mixology or an ingredient as a part of savoury and sweet morsels and spirits, there can be no doubt of it. In the sensations that tea offers- its taste, mouthfeel, and in its natural goodness, there is a delicious harmony in the union of sea and food. Our School of Tea sessions also include in-depth training in this aspect.



#teainspired



Dilmah Real High Tea,
realhightea.dilmahtea.com



The Chefs and The Teamaker
chefsandtheteamaker.dilmahtea.com



The Mixologists & The Teamaker
mixology.teagastronomy.com



Tea in Five Senses
teainfivesenses.teagastronomy.com



Camellia Epicurean



Our specialty and what sets us apart from the rest is the ability to create curated experiences, crafted specifically for your property to enhance your guests' stay...be it by the beach, in the hills, or right amidst a concrete jungle.



AWARDS & CERTIFICATES

Every stage of the production process, from the receiving point (incoming stage) to the final packaging, is subjected to stringent quality control and laboratory testing to ensure that the final product exceeds the customer's most exacting specifications. All teas shipped from our facility meet high standards of hygiene and quality. The in-house state of the art Chemical and Microbiological laboratory, which is ISO/ IEC 17025 Accredited , certifies that all shipments comply with International Regulatory requirements on Food Safety. Furthermore the organisation is certified for ISO 9001, FSSC 22000, BRC and ISO 14001 standards.

The company is certified in compliance with

Quality Management, Environmental Management Certification and Food Safety Management Certifications



ISO 9001:2015 Quality Management System Certification



ISO 14001:2015 Environmental Management System Certification



FSSC 22000 - Food Safety System Certification



BRC Global Standard for Food Safety

Organic Certifications



Organic Certification to **USDA, AMS 7 CFR Part 205**, National Organic Program



Organic Certification to Regulation (EC) No 834/2007 and Regulation (EC) No 889/2008



Organic Certification to Japanese Agricultural Standard of Organic Agricultural Products (JAS)

Ethical Sourcing & Responsible Operations Related Certifications



SMETA - SEDEX Members Ethical Trade Audit



Rain Forest Alliance Certification



Carbon Neutral Facility Certification



Carbon Neutral Product Certification

Laboratory Accreditation Certification



ISO:17025 Chemical and Microbiology Laboratory Certificate of Accreditation

Production Standard and Control Union Certification



NON-GMO Production Standard



Sedex Members Ethical Trade Audit Report

Version 6.1



IN COMPLIANCE WITH

Sedex Members Ethical Trade Audit (SMETA) :

Sedex Members Ethical Trade Audit (SMETA) is one the most widely used social audit programmes , providing a compilation of best ethical audit techniques . It provides a globally -recognized way to assess responsible supply chain activities, including labour standards , health and safety, the environment and business ethics. SMETA has been developed by the Sedex Stakeholder Forum (the SSF) and designed for suppliers to share one audit with multiple customers, meeting multiple customer requirements and reducing duplication in ethical auditing.

Each SMETA audit carries a unique reference code to ensure the SMETA audit is appropriately validated.

Dilmah was audited by SGS in accordance with SMETA Best Practice Guidance version 6.0 April 2017 and SMETA Measurement Criteria, covering four pillar audit requirements which included Labour standards, Health & Safety, the Environment and Business ethics.

The scope of this ethical audit was against the ETI Base Code, Universal rights covering UNGP, Management systems & code implementation, Responsible recruitment, Entitlement to work & immigration, sub-contracting, the Environment and Business Ethics.

www.sedexglobal.com

SMETA - SEDEX Members Ethical Trade Audit

PRODUCT FORMATS

Dilmah presents an unmatched selection of teas, each tasted and selected with the benefit of decades of experience in tea, and most importantly with passion and care. The Founder and his team of tasters taste over 10,000 cups of tea each week to select only the finest for Dilmah.



LOOSE LEAF TEA



POT BAGS/ TAGLESS BAGS



STRING & TAG BAGS/CUP BAGS



INDIVIDUALLY PAPER WRAPPED BAGS



INDIVIDUALLY FOIL WRAPPED BAGS



LUXURY LEAF TEA BAGS



TEA SACHETS



INDIVIDUALLY PAPER WRAPPED JUMBO TEA BAGS

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