

## 40 locations – our network



**NORDFROST – a cool family**  
Our logistics network consists of 40 logistics centres throughout Germany. Together they form a strong and dynamic basis for the storage and distribution of frozen, temperature-controlled and dry goods – with door-to-door services up to the end recipient within Germany, throughout Europe and all over the world.

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## A family business since 1975

The internationally renowned NORDFROST Group, headquartered in Schortens near Wilhelmshaven, is Germany's leading frozen food logistics company. With our network of 2,200 employees at 40 locations, we offer integrated logistics solutions for our food industry and food retail customers.

Our location at the container port of Wilhelmshaven is Germany's food hub and container freight station for all types of goods. To guarantee the import and export of cargoes across all industries, we organise the entire supply chain, including sea freight to and from international destinations. Our extensive portfolio includes the following service sectors:



### Contact

Do you have any questions about our service portfolio or is there a specific project that you would like to discuss with us? Just give us a call or send an e-mail – we look forward to getting to know you personally.

**NORDFROST GmbH & Co. KG**

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# NORDFROST ❄️



## Global logistics concepts

Individual full service from a single source

❄️ **know how to keep cool.**





## A passion for logistics

### Total commitment – every day for you

Our expertise covers complete, tailored logistics concepts along the entire supply chain: from import and export through supply and disposal to the fine distribution of goods. We assume responsibility for all for your work processes, e.g. contract packaging, and ensure the end recipient receives your shipment in perfect condition and that your customers are always satisfied.

Our goal is to allow you to focus on your core business. You can look forward to a high degree of dynamism, flexibility and reliability through a respectful and cooperative partnership with us. All this allows us to explore new avenues that build on proven success and to actively shape the future – this is our philosophy.

### At a glance

- > Family-owned company since 1975, headquartered in Schortens near Wilhelmshaven, Germany
- > 40 logistics centres throughout Germany with 2,200 employees
- > Market leader in deep-freeze logistics with a capacity of approx. 1 million pallet spaces
- > Frozen, fresh, ambient and dry storage facility (-22°C to +18°C)
- > Highly specialised IT solutions, implementation of customer-specific processes and EDI integration
- > Certified to IFS Food, IFS Logistics, DIN EN ISO 9001:2015, Bio, QS, BRC, GDP (Pharma)
- > Sustainability with a particular focus on energy efficiency (DIN EN ISO 50001)
- > Our extensive service portfolio consists of the following six service activities:



### Transport Logistics

The fine distribution of goods is our speciality when it comes to transport logistics. Within just 24 hours, we are usually able to deliver your refrigerated goods, also in small quantities, to any address in Germany. We also transport consolidated frozen food consignments, as well as partial and full consignments, throughout Europe.



### Port Logistics

We design the global supply chain for our importing and exporting customers with organisation of the sea freight, including pre-carriage and post-carriage, and the official clearance of third-country shipments plus the holistic services offered by our container freight stations. Container logistics involves trucking as well as washing, repair, PTI services, etc. at our container depots.



### Project Logistics

At the container port of Wilhelmshaven, we operate a state-of-the-art, 8,000 m<sup>2</sup>, trimodal heavy lift terminal with ceiling cranes and own rail link, where we manufacture bespoke export packaging and pack items, including heavy-lift cargo, directly in the port according to the industry standard. Our specialists are able to meet every customer requirement that has to do with project logistics.



### Warehouse Logistics

In addition to storage, order picking and packaging, we also offer other value-added services to meet individual requirements, even in hygienic areas, including freezing and climate-controlled defrosting. IFS standard at a higher level means ultimate food safety and guaranteed traceability.



### Retail Logistics

We manage your inventory at our facilities and assume responsibility for the sales-based ordering of the listed articles from your suppliers. We regularly supply your outlets with the entire range of frozen or fresh products according to your order – in a brokerage service or consignment model.



### Food Processing

With over 45 years of experience, we boast comprehensive processing expertise in the food and meat industry, as well as in contract packaging, for example through the use of tubular bag packaging machines. In compliance with the highest hygiene standards, we assume responsibility for all your work processes at our numerous white areas – throughout Germany to individual requirements, including freezing and climate-controlled defrosting.

## Fully automatic into the future

### NORDFROST – greater automation and digitalisation

We are already busy at work with our two fully automatic high-bay warehouses: In Herne (since 2020) with automatic order picking and in Wilhelmshaven (since 2021) with automatic loading and unloading – a networked yard management system will further digitalise processes in the future: New features such as the booking of loading and unloading slots via smartphone, automatic number plate recognition in the access control system or the systemic exchange of information between the NORDFROST locations enhance planning activities and accelerate truck handling. Using telematics solutions, we are thus able to achieve greater efficiency and transparency in the supply chain for the benefit of our customers!



### Our state-of-the-art logistics centre in Herne – stepping into the future with new possibilities

Equipped with a fully automatic high-bay warehouse and automatic order picking system, NORDFROST in Herne operates one of the most efficient temperature-controlled logistics locations in Europe (70,000 pallet spaces). The facility, which is designed for extremely high picking performance and quality as well as flexibility, represents a first for the entire service industry in the deep-freeze sector. Up to 3,500 packaging units per hour can be automatically compiled at the facility according to customer requirements. NORDFROST's new hub in the state of North Rhine-Westphalia is just off the A42 motorway, thereby offering ideal accessibility.

## The NORDFROST Seaport Terminal



### Wilhelmshaven – seaport of the future

Our NORDFROST Seaport Terminal is located in Germany's only container and deep-water port. It is where we offer customers from all sectors every port logistics service as well as warehouse and transport services, including combined transport operations with our own rail link. Be it frozen, chilled or dry goods – large new hygiene areas and packaging lines for foodstuff

are available. But also for all kinds of general cargo and project shipments with seaworthy packaging up to heavy-lift cargo: fast, individual solutions are our motivation and passion. NORDFROST is also busy establishing the same offerings with cargo container handling services at its Port Terminal Wesel.